

# Wild Live Safari Nights – Frequently Asked Questions

## **Can we bring chairs, tables, or picnic rugs?**

Please bring your own foldable picnic (low back) chairs, or rugs. Only one chair per person will be allowed. No tables or other equipment is allowed. Chairs will not be allowed within 40 metres of the stage, for the safety of customers who choose to stand.

## **Can we bring gazebos/awnings?**

Awnings, gazebos or other tents of any kind are not allowed. These are likely to block the view of other customers.

## **Will there be food and drink stands?**

There will be a range of hot and cold food, and non-alcoholic drinks on sale within the concert arena.

## **Can we bring our own food and drink?**

You are welcome to pack the champers and hampers, to accompany your evening. Food and drink will be allowed for personal consumption. Cool boxes and hampers are allowed. Other picnic equipment e.g. tables are not permitted. Fires, bbqs, flames or heating devices of any kind are strictly not permitted.

## **Can we bring glasses/glass bottles?**

You can bring wine in glass bottles for personal consumption. Please do not bring anything else in glass, or drinking glasses, as it is easy to choose food and drink in alternative packaging. Please help us to keep the park tidy and all our guests safe by either taking your rubbish home or by using the rubbish bins located throughout the arena.

## **Are there any cash machines in the venue?**

There are no ATM machines at the venue; purchases in the concert arena will be cash only.

Cash-back is available with purchases from our retail store.

## **What lavatories will there be?**

Designated male and female porta-loo type toilets will be provided and there will also be accessible toilets.

## **Is photography allowed?**

Photography taken cannot be used for any commercial purpose. Professional photographic equipment, video cameras, or audio recording devices is not allowed within the concert arena. The use of Aerial Drones, radio controlled helicopters and UAV devices of any design and configuration is strictly prohibited

### **Can our dog come to the concert or wildlife park?**

Assistance dogs are allowed. No other animals are allowed on site. As the welfare of animals is one of our key objectives, we do not allow pets to be left in vehicles.

### **What clothing should I wear?**

Please come suitably prepared and ensure that your footwear is suitable for grass parkland. The concert will go ahead rain or shine. The concert would only be cancelled in extreme weather. The Wildlife Park, or areas of the Park may be closed due to extreme weather.

### **What is the policy on umbrellas?**

To avoiding blocking the view for other audience members, it is better to bring a coat with a hood. Large golfing type umbrellas are not allowed.

### **Can we bring kids bikes or scooters?**

No bikes, scooters or skateboards are allowed. For those arriving by bike, racks are provided in the Disabled Car Park and the Safari Village Courtyard – Bikes are left at owners own risk. We do not provide facilities to recharge mobility scooters or electric wheelchairs.

### **Will there be fireworks after the concert?**

There will be a low-noise firework display as the finalé to the concert. The fireworks are 'bang-less', and the concert is located several hundred meters away from our animals. Personal fireworks, sparklers, lasers, laser pens and Chinese lanterns are not allowed.

### **Age policies:**

No child under the age of 16 will be admitted to the event unless they are accompanied by an adult aged 18 years or over at all times. Proof of age may be requested upon Entry.

Yorkshire Wildlife Park reserves the right to determine the ratio of adults in relation to children required for adequate supervision.

Children under the age of 3, will be admitted free of charge, but MUST hold a valid under 3's ticket.

### **Other Information**

You are buying all-day admission to the Wildlife Park and Concert.

Admission is valid from 10am.

Last entry is at 7pm, animal walk-throughs and play areas are open until 7.30pm.

Entertainment starts from approx.. 5pm with local bands, live acoustic acts, and family entertainment.

Headline entertainment on the Wildlife Concert Stage starts at approximately 7.00pm and continues until just after 9pm with the family-friendly (low-noise) firework finale.

The Wildlife Concert Stage is located adjacent to car parks, a short walk from the Wildlife Park entrance.

In addition to Yorkshire Wildlife Park's Standard Terms and Conditions of Entry:

Yorkshire Wildlife Park reserves the right to make alterations to the advertised programme, opening times, dates and facilities without prior notice, at any time.

**Security:**

To ensure safety, we may conduct security searches of clothing, bags and all other items on entry and exit, and reserve the right at any time to confiscate items which may cause danger or disruption to the event, staff or members of the public.

CCTV Cameras are in operation throughout the site for the purpose of security and the protection of visitors.

Yorkshire Wildlife Park reserves the right to ask any participant to leave the site should they behave in an inappropriate or unsafe manner.

If you have any security concerns, please raise them immediately with any member of staff on site.

**Noise:**

Please note loud music or noise can damage hearing, and Customers who attend the Event do so at their own risk. The back of the arena, further away from the stage will be quieter, and may be suitable for families with younger children. There will be a large screen next to the stage which will be showing close-ups of all the acts.

By accepting these terms of entry, you agree that Yorkshire Wildlife Park may use any photographs and/or video or other recordings taken at Yorkshire Wildlife Park for sales and promotional purposes without expressed permission.